



# Notice of Instruction

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**Notice of Instruction Number: #100615 EHEAP Policies and Procedures Manual**

**TO:** All PSA 6 EHEAP Provider Agencies

**FROM:** Kristina Melling, Senior Program Planner & QA Data Manager

**DATE:** October 6, 2015

**SUBJECT: The Emergency Home Energy Assistance for the Elderly Program  
Policies and Procedures Manual**

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The purpose of this Notice is to provide the Area Agencies on Aging (AAAs) the State of Florida Low Income Home Energy Assistance Program (LIHEAP) Policies and Procedures Manual for the Emergency Home Energy Assistance for the Elderly Program (EHEAP).

The purpose of this manual is to provide information and procedures needed to administer EHEAP in Florida. The State of Florida LIHEAP Policies and Procedures Manual is attached. The effective date of this manual is October 1, 2015.

Thank you for your continued commitment to Florida's elders. Should you require additional information, please contact your Contract Manager.

Attachments:

State of Florida Low Income Home Energy Assistance Program (LIHEAP) Policies and Procedures Manual