



Notice of Instruction

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Notice of Instruction Number: NOI # 022415 Emergency Home Energy Assistance for the Elderly Program (EHEAP) Technical Assistance Guide Training

TO: All EHEAP Service Provider Staff

FROM: Kristina Melling, Senior Program Planner & Quality Assurance Data Manager

DATE: February 24, 2015

SUBJECT: Emergency Home Energy Assistance for the Elderly Program (EHEAP) Technical Assistance Guide Training

The purpose of this Notice of Instruction is to notify the EHEAP Service Providers that the Senior Connection Center (SCC) has uploaded the Emergency Home Energy Assistance for the Elderly Program (EHEAP) Technical Assistance (TA) Guide, the EHEAP TA Guide Training Webinar, and Frequently Asked Questions (FAQs) to the SCC's website.

The EHEAP TA Guide and Training Webinar were designed to assist the EHEAP Service Providers in the administration of EHEAP and development of EHEAP policies and procedures that ensure compliance with the Low Income Home Energy Assistance Program (LIHEAP) requirements.

EHEAP Service Provider staff responsible for EHEAP program management are required to share the following links with entities that perform services related to EHEAP:

- EHEAP TA Guide:
http://agingflorida.net/resources/notices%20of%20instruction/archive/2015-02-18_EHEAP_TA_Guide/EHEAP%20Technical%20Assistance%20Guide%202014.pdf
- EHEAP TA Guide Training Webinar:
http://agingflorida.net/resources/notices%20of%20instruction/archive/2015-02-18_EHEAP_TA_Guide/EHEAP%20TA%20Guide%20Training.mp4

- FAQs:
http://agingflorida.net/resources/notices%20of%20instruction/archive/2015-02-18_EHEAP_TA_Guide/EHEAP%20Webinar%20Q%20&%20A.pdf

Thank you for your efforts in ensuring appropriate distribution of this information. If you have any questions concerning the information provided in this Notice, please contact your Program Manager. Thank you.